



BadgerCare Plus

Ride Options for Medical Appointments

If you have no way to get to your medical appointment and have Medicaid, BadgerCare Plus, or another program that uses a ForwardHealth card, you can get:

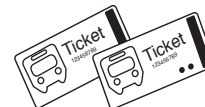
- Money for gas mileage



- A ride




- Bus tickets



To get money for gas mileage:

1. Before your appointment, call MTM (Medical Transportation Management) at **1-866-907-1493**. Ask for trip logs to be mailed to you.

		Reimbursement Trip Log (Continued)	
Trip #1	Trip Number (Call MTM for this before your trip): Trip Number	Appointment Date:	Appointment Time:
	Address where you were picked up: <input type="checkbox"/> Home: <input type="checkbox"/> Other:		Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way
		Healthcare Provider Phone:	

Write the trip number on the form. You will need your ForwardHealth card and appointment information.

2. At the appointment, ask a doctor, nurse, or front desk to sign the trip log. You can also include a trip to the pharmacy on your trip log.

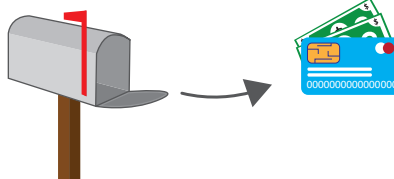


3. Send within 60 days to:

Mail: MTM, Attention: Trip Logs
16 Hawk Ridge Drive
Lake St. Louis, MO 63367

Fax: 1-888-513-1610

4. A card with money on it will be mailed to you.
Keep the card for future trips.



If you don't get trip logs in time for the appointment:

Option 1:

Get a doctor's note and send it with the trip log.

Option 2:

Get the trip logs online:

- www.mtm-inc.net/wisconsin
- Go down to where it says members
- Click on Mileage Reimbursement Trip Log
- Print the form

Gas mileage can be paid to you or another driver.

You can also get money for gas mileage for your children's appointments.

To get a ride or bus tickets:

1. Have the following information ready:

ForwardHealth #: _____

Appointment: Date: ____/____/____ Time: ____:____

Your Name: _____

Phone Number: _____

Address: _____

Clinic Name: _____

Phone Number: _____

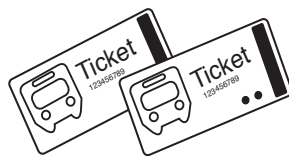
Address: _____

2. Call MTM at 1-866-907-1493 at least 2 business days before your appointment. It is best to call as soon as you make your appointment.

3. Listen to the message and press the number for your language. Tell them you need a way to get to an appointment.



4. MTM will decide to give you bus tickets or a ride.



For problems or complaints call 1-866-436-0457.

If you need to cancel your ride, call 1-866-907-1493 right away.

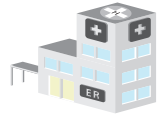
You can get a same day ride to:

- Urgent care



- Follow up visits 1 or 2 days after seeing the doctor

- Home when you are released from the hospital



Call at least 3 hours ahead.

To pick up your medicine on your way home, call MTM at **1-866-907-1493.**

Ask them if you can go to the pharmacy.



Need someone to ride with you?

You must have a medical reason for them to ride with you.

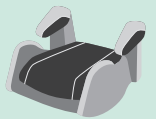
If you have children:

- Only 1 adult can ride with a child



- Only children with an appointment can ride

- Make sure to bring your own car seat for your child



If your ride is more than 15 minutes late call **1-866-907-1494**

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Wisconsin
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www.coveringwi.org